



LICHT & HARMONIE: EXCHANGE MASTER AND ORDER DATA THROUGH EDI

LICHT & HARMONIE, emotions through glass

licht & harmonie is a leading manufacturer of holistic solutions for high-quality glass doors and fittings. Partnership, service, innovation and team spirit are values that they live with heart and passion.

SECTOR

Glass hinged doors,
glass sliding doors and fittings

LOOKING FOR

EDI integration for the automated exchange of
master data and order data with customers.



REQUEST

New marketing and sales concepts make an automated exchange of master data and order data absolutely necessary and form the basis for future developments. That's why they need an EDI solution that covers all sales processes from order acceptance to invoice submission. licht & harmonie claim to provide first-class service also applies to their EDI solution. Short reaction times and maximum flexibility were decisive factors in the selection of the partner.



SOLUTION

Thanks to the EDI solution from DERWID, numerous customer orders today are automated and no longer need to be recorded by employees. Order confirmations, delivery notes and invoices are transmitted without any effort from their ERP system to the customer.



BENEFITS

Thanks to the EDI application, licht & harmonie sales processes can be carried out more efficiently. Thanks to the excellent cooperation with DERWID, new customer connections are implemented quickly and efficiently.