



**FILA INDUSTRIA CHIMICA:
BENEFITS AND CONSTRAINTS IN THE
FLOW AUTOMATION**

FILA: surface care excellence worldwide

Fila Industria Chimica Spa is a worldwide excellence in the field of professional products for surface care. With headquarters and production in S.Martino di Lupari (Padua) in Italy and 6 foreign branches, Fila - managed since 1943 by Pettenon's Family - is today highly internationalized.

BRANCH

Chemical products for the surface care.

PROBLEM

EDI integration of different offices in the world with international partners.



REQUEST

Fila needs to implement an **EDI project: multi-company, multi-customer and international, with coordination from the headquarters in Italy**. The flows automation project it is at the same time an advantage (reduce waste) and a necessity (avoid penalties by customers). Fila needs to find a specialist partner, that masters flows and standards and guarantees a traceable and secure transmission. Better a unique supplier or a different supplier for each country? Better an international or a local partner?



SOLUTION

Thanks to the **electronic data interchange solution D/cct**, Fila exchanges now automatically **incoming orders, outgoing order confirmations, delivery notices and invoices** with customers in Italy and in the USA. As requested, the EDI project implementation is set in a flexible way, respecting the roll-out of the new ERP software in the different branches and at the same time the precise timing constraints of customers.



BENEFITS

Thanks to the EDI project Fila obtained significant **time savings** and a **higher efficiency**, especially in the Customer Care Office activities. Fila reached an advanced automation especially with US customers.